

Newsletter – July 2023

In this update: Welcome, Committee Spotlight, News, Meet the Team, Services Update, Training, Events & Communications

Welcome to the Community Pharmacy Thames Valley Newsletter



A warm welcome to Community Pharmacy Thames Valley (CPTV). The new LPC formed on 1st July 2023 as the result of a merger between Buckinghamshire and Thames Valley (Berkshire & Oxfordshire) LPCs. We now represent 333 Community Pharmacy Contractors in Berkshire, Buckinghamshire and Oxfordshire on all matters relating to community pharmacy, including Essential Services, Advanced Services, Locally Commissioned Services and applications for new contracts.

The committee is made up of 11 members as follows:

4 Independents – Robert Bradshaw, Ian Dunphy, James Famakin, Olivier Picard

2 AIMp Members – Corrin McParland, Vikash Patel

5 CCA Members – Nicholas Hale, Mel Meziane, Raj Patel, Natasha Wahie, +1 TBC

Find out more about us on our website:

cptv.org.uk



Committee Spotlight – Olivier Picard

In each edition of the newsletter, we feature a member of the committee. This month we are pleased to introduce Olivier Picard. Olivier has been a community pharmacist for over 20 years. He trained as a pharmacist in France where he obtained a PhD in pharmacy but has spent most of his working life in the UK. Olivier was one of the first pharmacists to become a non-medical independent prescriber in 2007, a post graduate certificate obtained with the University of Reading. He was an area manager for Moss Pharmacy until 2005 and established his own business in 2006. He now runs Newdays Pharmacy Group in Thames Valley.

Olivier is a board member of the National Pharmacy Association (NPA) and nominee representing the NPA and independent pharmacies on Community Pharmacy England (CPE). He is media trained, is often quoted in the pharmacy press, frequently interviewed on local and national radio stations, and has made several television appearances in the past, where he has discussed and promoted the valuable work done by community pharmacists every day. Olivier loves sport, is an excellent skier and also enjoys running, cycling and playing golf when time allows.

News



Pharmacy Vision Engagement

Nuffield Trust and The King's Fund have shared a summary of themes and proposals for the future of community pharmacy and they are seeking feedback from community pharmacy stakeholders ahead of the publication of the final report later this year. They have launched an online survey asking for your thoughts on key aspects of the vision and its recommendations. The survey will close on Monday 14th August 2023.

[Read the Project Summary](#) [Learn more about the survey](#)



Pharmacy Technician Funding

NHS England are offering funding to support the training of pre-registration trainee pharmacy technicians (PTPTs) on a single sector Community Pharmacy only, or multi-sector, training programme. The Pharmacy South East team will be holding two 90-minute webinars to provide further details regarding this funding opportunity. Please register to attend either of the webinars using the link below:

[Thursday 3 August 2023, 10am](#), or [Thursday 3 August 2023, 7pm](#)

[Find out more](#)

NICE

National Institute for
Health and Care Excellence

NICE Update

The National Institute for Health and Care Excellence (NICE), who provide guidance and advice to improve health and social care, publishes a monthly newsletter for primary care staff. The newsletter, which may be relevant for community pharmacy teams, includes blog posts, links to events, clinical knowledge summaries and more. The latest edition is linked below:

[NICE Primary Care Update July 2023](#)



Age UK Footcare (Oxfordshire)

Age UK Oxfordshire offers a footcare service which aims to ensure that older people across Oxfordshire have access to good quality, affordable help to keep their nails in good condition which can avoid pain and discomfort, promote better mobility and reduce the risk of falls. The service is provided through a network of clinics run in community venues and they would like to expand the number of clinics to make the service as accessible as possible. Any Community Pharmacies in Oxfordshire who might have some space for a weekly clinic and who would be interested in exploring ways of working together should contact James Voller, Director of Services and Development jamesvoller@ageukoxfordshire.org.uk

Oxfordshire Health & Wellbeing Strategy

The Health and Wellbeing Strategy for Oxfordshire is currently under review. Please share your thoughts by completing this [short survey](#) by 31st August. The Healthwatch team will be attending a wide range of events across the county this summer to get people's views, as well as holding a webinar with Oxfordshire Community and Voluntary Action (OCVA) on Tuesday 5th September from 1pm – 2.30pm for community groups and voluntary sector organisations. To find out more, visit:

www.healthwatchoxfordshire.co.uk/news/staying-healthy-and-well

Meet the Team



Chief Officer

Hi, I'm David Dean, Chief Officer. I work closely with the NHS Area Team, ICBs, the Berkshire, Buckinghamshire and Oxfordshire Public Health teams and the wider healthcare community to promote community pharmacy. I hope that, with a united voice of 333 contractors, we can ensure you are best placed to deliver the healthcare that your patients deserve within your local communities. I am always happy to provide support and advice to contractors and can be contacted on mobile 07702 209197 or email

chiefofficer@cptv.org.uk



Contractor Support Officer

Hi, I'm Kevin Barnes, Contractor Support Officer. My role is to support all pharmacy contractors across CPTV, particularly with regard to helping them take advantage of the services available to them. I spend much of my working week visiting pharmacies to gain an understanding of the issues you are facing. I am particularly keen to meet up with any new owners and others I haven't worked with before. If there is anything I can help with, don't hesitate to contact me on mobile 07777 671596 or mail

cso@cptv.org.uk



Engagement Officer

Hi, I'm Amanda Dean, Engagement Officer. I look after communications, events and admin for the LPC and can also help with day-to-day operational issues. Our website cptv.org.uk is a good starting point for any queries – if there is anything you can't find on there that would be helpful please let me know. We publish a weekly news digest and this quarterly newsletter, and run a Signal messaging group (see details below). Communications are sent to NHS shared mailboxes but if you would like to add additional contacts please contact me on mobile 07702 683277 or email

office@cptv.org.uk

Services Update



Discharge Medicines Service (DMS)

We are working hard to increase DMS referrals into every pharmacy. We have four Trusts in our area: **Royal Berkshire Foundation Trust** and **Buckinghamshire Healthcare Trust**, both of which use PharmOutcomes for referrals; and **Oxfordshire University Hospitals Trust** and **Frimley Health Foundation Trust**, who both currently use NHS mail. Pharmacies should be checking for referrals at regular intervals throughout the day and ensure they start the DMS process within 48 hours of receipt. [Click here](#)



GP CPCS

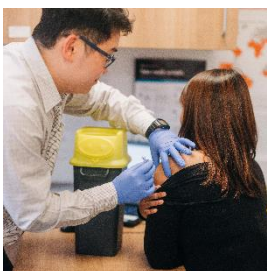
There is a strong commitment by both Frimley and BOB ICS to ensure that referrals from GPs to pharmacies continue to increase. Our Contractor Support Officer, Kevin Barnes, is working with PCN Clinical Directors and Practice Managers to ensure the successful roll-out of GP CPCS across the region, including the training of Practice Staff across BOB. If you have any questions regarding this service, please contact him on mobile 07777 671596 or email cso@cptv.org.uk. [Click here](#)



Early Hormonal Contraception (EHC)

Oxfordshire – A reminder to all Oxfordshire EHC providers that the Ulipristal PGD has been added to the Oxfordshire EHC service and, if you have not already done so, you need to re-enrol for both Ulipristal and Levonelle on PharmOutcomes right away. Please also ensure that your DBS certificate is up to date. The Oxfordshire Public Health team are currently running a campaign to raise awareness of the service and you will be sent a poster which you are asked to please display in a prominent position. If you have any queries about the service, please contact liz.benhamou@oxfordshire.gov.uk

Buckinghamshire – we are working with the Buckinghamshire Local Authority team who will be adding Ulipristal (EllaOne) to the current EHC specification shortly. Please look out for an update in the very near future.



2023/24 Flu Campaign

Based on current Australian flu data, the 2023/24 season is likely to be busier than ever. We will share the flu specification as soon as it is available but, in the meantime, you may wish to consider pre-booking appointments for patients, both private and NHS. The latest NHS flu letter, including cohort information is [available here](#)

Training, Events & Communications



Virtual Outcomes Online Pharmacy Training

All CPTV pharmacies now have access to Virtual Outcomes. This is a suite of short (approx. 15 minute) online training courses and podcasts on a variety of subjects including IBD, Adrenaline Auto Injectors, Menopause and Atrial Fibrillation. The topics support both national and local public health campaigns. Team members have an opportunity to gain a certificate which can be used as evidence of training for the GPhC and/or Healthy Living Pharmacy file. Each course has links to websites for resources to support campaigns as well as hints and tips on setting up displays. To access your training modules, simply log in using your pharmacy ODS code. [Click here](#)



Flu Vaccination Training

10th September, 13.30–17.00, Witney

Following our recent survey to gauge demand for flu vaccination training, we have arranged a face-to-face session in Oxfordshire through ECG. The 3.5hr training session is suitable for pharmacists and technicians, including those new to vaccination and those requiring a refresher. Details are as follows:
Date: Sunday 10th September, Time: 13.30–17.00, Cost: £98+ VAT incl PGD
Venue: Willis Court, Long Hanborough, Witney, Oxfordshire, OX29 8FQ.
To book use password CPTV – [click here](#)



Anticoagulation & Thrombosis Workshop

27th September, 19.30–20.30, Online

This Anticoagulation & Thrombosis teaching session for community pharmacists, pre-reg's and technicians will be run by Victoria McDonnell, Lead Anticoagulation and Thrombosis Pharmacist at OUH. The session will cover both DOACs and warfarin, exploring indications, doses, interactions and duration of therapy. It will also include a review of counselling points and signposting to other sources of information for both healthcare professionals and patients to assist with the DMS and NMS reviews.

[Find out more and register here](#)



CPPE Workshops

Use this QR Code to access core CPPE events that are currently available for booking. The majority of CPPE events are free of charge to GPhC registrants, however, resources are also available to non-GPhC registrants which can be useful to support the training and development of pharmacy students, as well as wider pharmacy healthcare teams, see:

<http://www.cppe.ac.uk/programmes/non-gphc-availability>

Leading for Change Programme

Currently open for Autumn cohorts, the CPPE Leading for Change Programme is a fully funded 6-month leadership programme. It is open to all registered pharmacy professionals who are in patient-facing roles and/or who provide NHS services in England who have responsibility for leading a team or leading services within their organisation. This includes pharmacists and pharmacy technicians working in community pharmacy. It involves four modules: Achieving your potential; Developing and managing services; Inspiring and achieving the best from your team; and Pharmacy within the Wider Healthcare System. [Find out more here](#)



Signal

Signal Messaging Group

We run a [Signal Group](#) for CPTV pharmacy contractors, team members and locums that is useful for quick queries and support, sharing ideas and finding medicines in short supply. To be added to the group you need to install the Signal app first, then send your name, pharmacy and the mobile number that you signed up with to office@cptv.org.uk. Please note we don't allow advertising in any form (including job vacancies, locum requests or any other business activity).

We are here to support all CPTV contractors and pharmacy teams. We would greatly appreciate any feedback and if there is anything you would like raised at our next committee meeting, please do let us know on office@cptv.org.uk.