



ANNUAL REPORT 2022-23

Pharmacy Thames Valley

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CHAIRMAN'S REPORT

I would like to start my report this year by thanking all the contractors in the new Thames Valley LPC for your patience and support over the last 12 months. We are delighted to say that the newly merged group of pharmacies will be completely aligned with the BOB ICS area as well as a large part of the Frimley ICS NHS region. After a period of consultation and voting, the newly elected committee met on 11th July to represent our 332 contractors across 60 PCN areas. As the newly elected Chair of the LPC, I would like to place on record my appreciation to the previous officers and committee members of Thames Valley and Buckinghamshire LPCs, who worked tirelessly with our employed team, CPE and CCA to get us over the line and into the new structure from 1st July 2023.

I would also like to thank the LPC employees - David Dean our Chief Officer, Amanda Dean our Engagement Officer, and Kevin Barnes our Contractor Support Officer - for all their continued hard work and support for our contractors.

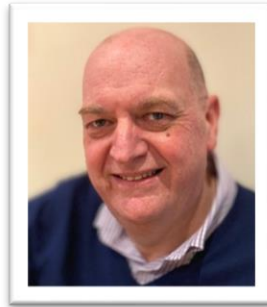
The last 12 months have been a time of upheaval in our localities with contractors closing, moving, merging or changing hands at a rate I have never seen in my 35-year career in pharmacy. The whole committee express their admiration for how you as community pharmacy contractors have continued to be at the forefront of delivering healthcare to your communities over the last 12 months in these most difficult of circumstances.

We have continued to deliver many successful online training events and hope to move back to face-to-face events very soon, especially around the GP CPCS and hospital discharge DMS services. There is also the Pharmacy First minor ailment scheme on the near horizon which we aim to support as well. In addition, we hope to facilitate support for PCN leads subject to adequate funding being put in place at an ICS level.

As we move into the new pharmacy landscape there are still huge challenges around contractor numbers, staff recruitment, stock shortages and reduced NHS remuneration: Community Pharmacy Thames Valley will do our best to continue to support all our contractors over the next 12 months.

Wishing you all the best, and again noting my thanks for your hard work and support in implanting new initiatives and continuing to deliver high quality health care.

Robert Bradshaw
Chairman



CHIEF OFFICER'S REPORT

Firstly, a big thank you to all contractors across Berkshire and Oxfordshire. I am in constant awe of the hard work and dedication to our communities shown by our community pharmacy teams despite increasingly difficult circumstances. It is no understatement to say that we are in the midst of the most challenging financial crisis for our sector ever - despite costs increasing by double digit percentages, we are still funded at a flat rate which was agreed way back in 2015.

Secondly, thanks to the LPC Committee who, whilst running their own businesses or working with their own teams, still find time to attend our meetings and make key decisions. In particular, I would like to thank our Chair, Robert Bradshaw, Vice Chair, Akin Adeniran, and Treasurer, Ian Dunphy for all their hard work.

I would also like to say a big thank you to my team - Kevin Barnes who now has had the opportunity, post pandemic, to meet many of you and to support you in the running of your pharmacies, and to Amanda Dean, our Engagement Officer, for diligently keeping our website updated, ensuring that important comms are sent out regularly, updating LPC records and meetings and, this year, undertaking a complete web site redesign.

With the formation of the 2 new ICSs (BOB and Frimley), we have been building many new partnerships and relationships, working hard to ensure that the great work of Community Pharmacy is recognized and reimbursed appropriately.

Across Thames Valley we work with 7 local authorities, which involves many hours spent negotiating contracts around services such as Substance Misuse and EHC, always endeavouring to ensure that reimbursement is adequate and that any services are financially viable.

The LPC Committee met on 6 occasions over the course of the year, mostly virtually in the interests of cost efficiency. All sectors were well represented, and despite the challenges around workforce and locums we were quorate at every meeting.

2023/24 will see a major restructuring of the LPC and from the 1st July we will be known as Community Pharmacy Thames Valley as we merge with Bucks LPC, meaning that, at time of writing, we represent and support 332 contractors, making us the 6th biggest LPC in England. These economies of scale mean that we have been able to commit to maintaining our extremely low levy for at least another 2 years.

A new committee has been chosen, please go to our new website cptv.org.uk for more information. Please do not hesitate to contact me, my team or the committee if we can be of any assistance to you, and follow us on X (formerly known as Twitter) @Pharmacy_TV or join our very active Signal Group (contact Amanda direct).

David Dean
Chief Officer

National services provided by community pharmacies within the Thames Valley LPC area in 2022/23

This infographic provides information on the number of Advanced services provided by community pharmacy teams within the Thames Valley LPC area. *



Over 24233 patients provided support by the Community Pharmacist Consultation Service



Over 130000 NHS flu vaccinations provided



Over 44000 patients provided support by the New Medicine Service



Over 12000 blood pressure & over 600 Ambulatory Blood Pressure Monitoring checks carried out



Over 1200 Patients referred by Trusts using the Discharge Medicines Service

*The above flu data has been obtained from the PharmOutcomes Dataset. The other data has been derived from analysis of data from the NHS Business Services Authority (this is based on what services community pharmacy contractors declared they had provided during the period of 1st April 2021 to 31st March 2023).



PHARMACY SERVICES REPORT

As the NHS is focusing on providing more services, pharmacies across Thames Valley have risen to the challenge and delivered - from the Hypertension Case Finding Service through to a massive increase in completed GP CPCS referrals. I know that it has been a difficult year - as we came out of COVID restrictions we then had to face stock shortages, the Strep A challenge in December 2022, and the announcement of the closure of Lloydspharmacy in Sainsbury, with associated problems for patients and staff, but our community pharmacies have continued to do a fantastic job of serving their communities.

GP CPCS

We are fortunate that the two ICB's (BOB and Frimley) now use EMIS/PharmOutcomes to refer patients to community with minor conditions. At the beginning of this LPC year, Frimley lead the way in the NHS South East Region in terms of number of referrals but they lost that title to BOB by the second half of the year. Despite this, Frimley continued to lead in terms of the number of referrals per 100,000 patients. I was involved in over 100 training sessions within general practice over the year and continue to focus on supporting community pharmacies in completing the referrals.

Community Pharmacist PCN Leads

In April 2022, the NHS announced that there would no funding or requirement for Community Pharmacy PCN Leads to support the flu campaign in 2022. The LPC made the decision to put on hold any PCN training as there was no clarity around the role. In February 2023, both Frimley and BOB ICSs approached the LPC about funding a CP PCN Lead across the whole of the LPC in 2023. At the time of writing, the LPC is still awaiting their proposals. Once these have been finalized, we will use our ringfenced funding to provide training.

Discharge Medicines Service

The Royal Berkshire Hospital trust has continued to use the discharge medicines service (DMS) to support patients being discharged. We have yet to see the DMS being utilised by either Frimley or OUH. The LPC has also had issues getting meaningful DMS data from either the Trusts or NHS SE.

Services

The existing services are:

East Berkshire:

- UTI Service
- Supervised consumption
- Needle exchange
- Stop Smoking - through subcontract with Solutions 4 Health

West Berkshire

- Sexual Health
- Supervised consumption
- Needle exchange
- Palliative Care Drugs (CCG)
- Stop Smoking - through subcontract with Solutions 4 Health

Oxfordshire

- Sexual Health (including Chlamydia treatment in some areas)
- Urinary Tract Infection (UTI)
- Supervised consumption
- Needle exchange
- Palliative Care Drugs (CCG)
- Stop Smoking - through subcontract with ICE Concepts

Along with the services mentioned above, community pharmacies delivered:

- Increased New Medicine Service appointments
- Blood pressure and Ambulatory Blood Pressure monitoring

Whilst the last year has been challenging, community pharmacy has seen an increase in both footfall and nominations, highlighting how much the general public value and appreciate their local community pharmacies.

Kevin Barnes
Contractor Support Officer



TREASURER'S REPORT

Building on the previous financial year, the LPC continues to have a healthy balance at the end of the 2022/23 tax year. As in previous years, the contractor levy has remained the same and is projected to do so in the forthcoming year.

The training reserves have also remained healthy and a further £36,500 have been added to the training fund. Contractor training costs have mainly come through contractor support for implementing the new services that have been rolled out this year, as well from building on the work in the previous year to roll out GP CPCS referrals from general practice. This is substantially less than in 2021/22 as all engaging general practices have been trained on how to provide referrals. Again, this has primarily been made up of £2,800 spent on external lecturer fees (PCN training and AF clinical training).

There is a deficit that has been unforeseen due to HMRC insisting that the LPC is due to make Corporation Tax payments. In the short term the LPC has made these payments but we are in the process of disputing them as the LPC, as a non-profit organization, is only liable to pay Corporation Tax on interest accrued which, in this year and several previous years, has been negligible.

Now that we have restarted face-to-face work post the COVID pandemic, as would be expected, meeting costs and office expenses are up as the LPC continue to support contractors in navigating the increasingly difficult environment that community pharmacy operate in.

Salaries have risen after a 5% increase in pay was agreed by the committee for all LPC employees, hence the increase of £2,800.

There has been a reduction of £25,606 in the balance of 22/23 compared with 21/22 in line with the the budgeted increase in salaries due to employing an engagement officer and this is again projected to be the case for the 23/24 accounts.

The reorganisation of the PSNC levies, the streamlining of TVLPC in conjunction with the merger with the Buckinghamshire LPC will mean a complete overhaul of the finances of the new LPC going forward. The new budget for the combined LPC will be prepared soon and we will endeavour to maintain the financial security of the LPC as its role evolves to meet the needs of contractors in an ever changing landscape of healthcare provision.

Ian Dunphy
Treasurer

LPC MEMBERSHIP AND ATTENDANCE RECORD AT FULL COMMITTEE MEETINGS

APRIL 2022 - MARCH 2023

(Maximum attendance = 6)

Officers

Chairman	Robert Bradshaw	6
Vice Chairman	Akin Adeniran	6
Treasurer	Ian Dunphy	5

Members

AIMp	Ketan Amin	4
AIMp	Corrin McParland	6
CCA	Andrew Jones	5
CCA	Shelton Magunje	3
CCA	Barrie Prentice	6
CCA	Natasha Wahie	1 (out of 1)
Independent Contractor	Vikash Patel	5
Independent Contractor	Olivier Picard	4

Members who left during the year

CCA	Sonam Kotecha	1 (out of 2)
CCA	Navjot Chohan	1 (out of 1)
CCA	Joanne Collins	0 (out of 1)

Staff

Chief Officer	David Dean	6
Contractor Support Officer	Kevin Barnes	6
Engagement Officer	Amanda Dean	6

COMMITTEE MEMBERS AS AT 31ST MARCH 2023

Name	Representing
Akin Adeniran	Independent
Ketan Amin	AIMp
Robert Bradshaw	Independent
Ian Dunphy	Independent
Andrew Jones	CCA
Shelton Magunje	CCA
Corrin McParland	AIMp
Vikash Patel	Independent
Olivier Picard	Independent
Barrie Prentice	CCA
Natasha Wahie	CCA

INDEPENDENT CHARTERED ACCOUNTANTS' REVIEW REPORT TO THE COMMITTEE MEMBERS OF THAMES VALLEY LPC

We have reviewed the committee's financial statements for the year ended 31st March 2023, which comprise the income and expenditure account and balance sheet and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

Committee Members' Responsibility for the Financial Statements

As explained more fully in the Responsibilities Statement set out on page 3 of Appendix 1, the committee members are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

Accountants' Responsibility

Our responsibility is to express a conclusion on the financial statements. We conducted our review in accordance with International Standard on Review Engagements (ISRE) 2400 (Revised) *Engagements to review historical financial statements* and ICAEW Technical Release TECH 09/13AAF (Revised) *Assurance review engagements on historical financial statements*. ISRE 2400 (Revised) requires us to conclude whether anything has come to our attention that causes us to believe that the financial statements, taken as a whole, are not prepared, in all material respects, in accordance with United Kingdom Generally Accepted Accounting Practice. ISRE 2400 (Revised) also requires us to comply with the ICAEW Code of Ethics.

Scope of the Assurance Review

A review of financial statements in accordance with ISRE 2400 (Revised) is a limited assurance engagement. We have performed additional procedures to those required under a compilation engagement. These primarily consist of making enquiries of management and others within the entity, as appropriate, applying analytical procedures and evaluating the evidence obtained. The procedures performed in a review are substantially less than those performed in an audit conducted in accordance with International Standards on Auditing (UK). Accordingly, we do not express an audit opinion on these financial statements.

Conclusion

Based on our review, nothing has come to our attention that causes us to believe that the financial statements have not been prepared:

- so as to give a true and fair view of the state of the committee's affairs as at 31st March 2023, and of its surplus for the year then ended;
- in accordance with United Kingdom Generally Accepted Accounting Practice; and

Use of our report

This report is made solely to the Committee's members, as a body, in accordance with the terms of our engagement letter dated 20th September 2022. Our review has been undertaken so that we may state to the committee's members those matters we have agreed to state to them in a reviewer's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Committee and the Committee's members as a body for our work, for this report or the conclusions we have formed.

DR Hicks
Chartered Accountants
107 Penn Hill Road, Bath BA1 3RU

23rd August 2023