

Weekly News Digest - 2nd May 2024

[Annual Complaints Report 2023/24](#)

A reminder that it is a contractual requirement for pharmacies to submit an annual complaints report. The report for 2023/24 must be submitted by **3rd May** - [click here](#).

[NHS111 Phone Number for Professionals](#)

From 1st May pharmacies will be able to access the NHS111 Professionals Line by phoning 111 and selecting option 3, Healthcare Professionals. The current numbers will continue to operate for the time being but pharmacies are encouraged to start using the new system. For more details [click here](#).

[Early May Bank Holiday Opening](#)

Posters and a link to a map showing Thames Valley pharmacies open on the early May Bank Holiday are available on [our website](#). Please ensure your DoS and NHS Profiles are up to date, and that you display the relevant poster to direct patients if you are closed on Monday 6th May. [Click here](#).

[Mounjaro 2.5mg Kwikpen Shelf-life Extension](#)

The MHRA have approved an extension to the shelf-life of 3 batches of Mounjaro 2.5mg Kwikpens. For details, [click here](#).

[Data Security & Protection Toolkit](#)

The deadline for community pharmacy contractors to complete the 2023/24 Data Security and Protection Toolkit is **30th June 2024**. For CPE guidance including: 5 steps to completing the DSP; Question by question guidance; and information on batch submission, along with a link to the recent information webinar, [click here](#).

[NHSBSA Hints & Tips](#)

The latest edition of NHSBSA's quarterly newsletter, Hints & Tips for Dispensing Contractor, April 2024, is now available - [click here](#).

[Frimley Prescribing Newsletter](#)

The April edition of the Frimley prescribing newsletter, which provides medicines management updates, as well as details of training and events, is now available – [click here](#).

[MHRA Drug Safety Update](#)

The March edition of the NICE monthly newsletter for primary care staff is now available. This includes links to medicine recalls and healthcare letters for the period. [Click here](#).

Training & Events

[Community Pharmacy England \(CPE\) Pharmacy Owners Engagement Event](#)

19.00-20.30, 7th May 2024

CPE is hosting a national engagement event for pharmacy owners. The event will provide the opportunity to hear about key topics affecting community pharmacy, learn more about CPE's work and progress in critical areas and share your views on the issues that matter most to you. [Click here](#).

[Community Pharmacy PCN Lead Training](#)

10.00-16.00, 17th June 2024

Full day training event (with backfill) for newly appointed Community Pharmacy PCN Leads in BOB (Buckinghamshire, Oxfordshire & Berkshire West). For details of the new PCN Lead roles in the BOB ICB area, [click here](#).

[Polypharmacy Training](#)

12.00-13.30 on 27th June, 11th July, 12th or 26th September

Health Innovation Network (formerly OAHSN) are running this 1.5hr webinar on polypharmacy and reducing the risk of harms from medicines for healthcare professionals. For more details and to register for **one** of the dates, [click here](#).

[Pharmacy First Online Training](#)

Your Virtual Outcomes online training now includes two Common Skin Conditions modules - Acne, and Fungal Infections. To access these, and a wealth of other training resources, simply enter your ODS code [here](#).

[Educational Supervisor Training](#)

NHS England have announced additional, fully funded educational supervision training for those supervising Pharmacy Trainees. This training, delivered by ProPharmace, will ensure those involved in educational supervision, including Educational Supervisors (ESs), Designated Supervisors (DSs), and Designated Prescribing Practitioners (DPPs), are confident to provide support and developmental aid to Pharmacy Trainees. To find out more and sign up, [click here](#).

[CPPE Workshops](#)

The CPPE Workshop calendar for April to June 2024 has been released. This includes the following new topics:

- NHS Pharmacy First: Clinical assessment – essential skills online workshop
- Lewy body dementia
- Optimising adherence to medicines in asthma
- Supporting people living with dementia
- Neurology in primary care
- Preparing to train as an independent prescriber

For the full calendar and booking links, [click here](#).

Due to Annual Leave, the next digest will be circulated on 16th May 2024

Community Pharmacy Thames Valley

[Unsubscribe from newsletter](#)