

Calling all pharmacy support staff!



TM is on its annual mission to showcase the very best of community pharmacy support staff and the hard work being done across the UK.

You may enter as many of the 9 individual categories as you wish and you can also nominate other members of your pharmacy support team or your entire pharmacy team.

Enter and/or nominate at: roeawards.co.uk. Note that all entries close on **4 April**.

If you have any questions about the entry process please email: liz.coop@1530.com or kerry.greenaway@1530.com.

Pharmacy Team of the Year

To recognise a pharmacy team who excel in working together and supporting customers and patients with impressive teamwork, good organisation, productive workflows, shared values, joint learning and innovative ideas that have propelled their pharmacy to new levels of achievement.

Outstanding Contribution Award

To recognise someone who has demonstrated true dedication to community pharmacy and supported their customers and patients. This might include raising awareness of their pharmacy and promoting its services within the local community, or someone who has consistently provided outstanding service on a day-to-day basis and/or gone the extra mile to help a customer. A commitment to exemplary care is essential.

Product Adviser Award

To reward a member of the pharmacy team who excels in OTC product knowledge and demonstrates a clear commitment to their own self-development, learning and keeping up to date. The person must have excellent consultation skills and be highly skilled at recognising symptoms, recommending the right products and referring appropriately.

Best Newcomer

To reward a promising individual who has started their pharmacy career in the last two years and is excelling in all aspects of their role, embracing training, grabbing opportunities and generally making an impact on their pharmacy and community.

Clinical Services Star

To reward someone who is supporting their community by spearheading new or popular specialist clinical services such as vaccinations, smoking cessation, weight management, sexual health, drug misuse or health screening.

Team Leader Award

To reward a senior support team member who has stepped up and is managing all or part of the pharmacy and successfully leading a team.

Health Equality Award

This award is designed to recognise an individual who has identified and tackled health inequalities for their patients and communities. This could include race, socioeconomics, age, sexuality and gender. Whether it be holding a coffee morning and organising walks for elderly populations, helping to bridge the gap between racial and ethnic minority groups and the wider community, finding solutions for those from poorer socioeconomic backgrounds; the homeless; refugee and asylum seekers, supporting members of the LGBTQI+ community, or providing menopause support.

Sustainability Champion

To reward an individual who has taken steps to improve the sustainability of their pharmacy by joining sustainable schemes such as TerraCycle, Complete the Cycle, inhaler recycling or needle exchange programmes. Someone who encourages sustainability within the team by cutting down energy consumption in the pharmacy, has moved to greener modes of transport for prescription deliveries and/or researches sustainable products to stock and recommend to customers.

Innovation Award

To reward someone who has taken steps to improve the pharmacy through innovative ideas, by introducing new technology or processes that make the running of the pharmacy more efficient and/or improve patients' lives. This person takes the lead on EPS, automation and/or team training, has an interest in personal tech wearables and/or diagnostic machines that improve, monitor and support health and/or uses technology to overcome language barriers.

Visit: roeawards.co.uk to enter/nominate.