# healthwatch Bucks

June 2025 Newsletter

#### Our updates



#### Webinar

You're invited to our **free lunchtime webinar,** 'It takes a team - caring for our communities in General Practice.'

In this webinar we are delighted to be joined by Dr George Gavriel who will explore the **teamwork involved in General Practice.** 

24 July, 12:30 - 1.30 pm, online.

Reserve your spot now.



## What's it like to receive care at Marlow Community Hospital Hub?

In April, we spent time listening to patients, relatives and staff to understand their experiences of outpatient care.

Our **new report** shares what we heard on the day — the positives, the challenges, and suggestions for how things could be better.

Read the full report.



#### Response to follow up from Age UK

In November 2023, we produced a report on your **experiences with the Age UK Hospital Discharge Support Service.** 

We sent recommendations to providers and conducted a six-month follow-up.

We have now received a response to that follow-up.

Read the response and full report here.



#### What is 'Be Healthy Bucks'?

We recently hosted a **webinar** to help our community understand more **about** <u>Be Healthy Bucks</u>, the free health and wellbeing service in Bucks.

We were joined by Owain Johns, the Service Manager, who shared details of the services they provide and how they have been helping residents across the county.

If you **missed the webinar, you can still** <u>watch the recording.</u>



#### **Become a Community Researcher**

We're **looking for Community Researchers** to help uncover real experiences and challenges faced by people across Bucks.

Up to 10 hours a week £15 per hour Starting August – for 8 months Based in Bucks

**You'll be fully trained** to carry out research in your own community, shining a light on important issues in your community.

This is a chance to amplify voices that often go unheard

and help create real change.

Curious? Inspired? Know someone perfect for this?

Find out more and apply.



#### Enter and View resources updated with our help

Healthwatch England has shared new training resources to support <u>Enter and View</u> visits to care homes. **We were one of five** local Healthwatch organisations that **fed into the development** of this material.

See our recent Enter and View visits here.

#### Your voice counts

#### Where to find us

We will be **out and about** at the venues below over the **next month**, and would love to hear what you think about health and social care in Bucks.

We will be **available for a chat** and to hear your stories. And don't forget, we can **check your blood pressure** for free too.

4 July - Burnham Library

7 July - Aylesbury Library

19 July - Health in the High Street, Chesham.

25 July - High Wycombe Library

28 July - Chesham Library

Further details for the events listed above can be found on our <u>events calendar</u>. Be sure to check it often, as we regularly add new events.



#### Focus on Patient Participation Groups (PPGs)

Aamna **attended** 'Looking after your health- It's your health event' at **Hazlemere Community Centre** earlier this month.

This was the first event **organised by Highfield Surgery PPG together with Arc Primary Care** 

**Network,** bringing together 25 stall holders and exhibitors from health and social care plus local community organisations.

It was a wonderful event with **350-400 people attending** over three hours - we heard lots of feedback, offered blood pressure checks and also took part in a Q&A panel.



#### Chesham Carnival

Fiona and Aamna attended **Chesham Schools Carniva**l this month alongside some of our wonderful volunteers.

We spoke to lots of people, with nearly **100 residents** sharing their views on local health and social care.

We also ran two **polls** - one to look at NHS dentistry where **57%** of respondents said they **had an NHS dentist.** We also ran a poll on **NHS app use**, where **82% said that they did use it.** 

We offered blood pressure checks on the day which were very popular and signposted several people to support from other organisations.



#### In the news



### Have your say on the draft Pharmaceutical Needs Assessment for Bucks.

Buckinghamshire's draft Pharmaceutical Needs Assessment (PNA) is available for **feedback.** 

The document outlines local pharmacy services and future needs.

Survey closes: 13 July 2025

Access the draft document and survey here.

For questions, please email: PNA@healthydialogues.co.uk



### Fully funded places on a public health/adult social care course

As part of its Adult Social Care Nursing Workforce Development project, Bucks Health and Social Care Academy (BHSCA), with the Royal Society for Public Health, is offering fully funded places on a public health/adult social care course for adult social care workers, volunteers, and carers who are interested in a career in adult social care.

Apply here.

#### **Volunteering**



### Mark's story

Mark talks us through his experience of volunteering for us:

"I have found doing voluntary work for Healthwatch Bucks invaluable, it gave me some work experience, something to put on my C.V., fitted around my caring commitments, and within a short time a well-paid job. I had been out of work for several years, my work coach suggested I do some voluntary work. I was very impressed with the Feedback Processing role as it was only for a couple of hours a week at home and would fit around my caring commitments. I was provided with a laptop and training. My job is to publish feedback that has been left on the Healthwatch Bucks website about patients' experiences at doctors, dentists, etc. It is interesting extracting out, storing, and processing data."